



Message to Students

5-20-2020

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Sent from Marketing and Communications email box

May 20, 2020

Fees shifted to support online/remote instruction and services

During this time of remote/online instruction due to COVID-19, all OLLU student services also are being provided through remote formats. All OLLU offices have staff working remotely to provide services and help address student needs.

The university has received questions from students about fees associated with student services. We understand concerns and provide the following information about how fees normally used for campus-based services are being shifted to provide a continuation of services via remote/online access.

Health Services Fee

The Health Services Office staff and the Counseling Services staff are assisting students via tele-visits. Due to COVID-19 concerns there has been an increased demand for these services and hours have been extended. The Health Services fee funds these services and there is no copay for individual visits.

Library Fee

The university has made a significant investment in digital materials over the last two months to accommodate online instruction and to meet student needs remotely. Librarians continue to be available to students through remote access and have extended their online hours to assist students with needed materials. Library fees have helped to support this.

Student Activity Fee

Student Activity fees are governed and managed by the Student Government Association (SGA). The SGA has continued to use these funds to serve students by supporting remote services including student recognition events, online recreational sports instruction, and student organization support. In addition, the SGA allocated some of their funds to support a laptop loan program for students.

Technology Fee

The Technology Fee supports all aspects of technology for instruction and student services. Moving to remote instruction and services has required significant investments

to extend bandwidth and to supplement the technology needed for the learning management system and communication tools such as Skype and WebEx.

Lab Fees

Lab fees are dependent on specific courses. Most instructors are removing lab fees, but in some cases they are needed to cover costs associated with online lab experiences. For example, the Communication Sciences and Disorders program uses an online system for practicum observation hours. This online system is used during regular semesters and will continue to be used during this online semester.

Reminder: OLLU is a non-profit institution

Because OLLU is a non-profit institution, all tuition, fees and donations collected by OLLU are used toward institutional operations including instruction, student services, scholarships, grants and maintenance of university facilities and offices. At this time, funds are being shifted to make online instruction and services possible, but they are all still being used to serve our students.

Working to keep costs down

OLLU works hard to keep the cost of tuition and fees as low as possible. OLLU tuition is the lowest of any of the private institutions in the area. In addition, OLLU has worked to keep fees at a minimum. Other area schools charge parking, athletics and matriculation fees which are not included among OLLU fees.

Accessing services

If you need information on how to access remote/online student services, please visit this link: <https://www.ollusa.edu/health-safety/emergency-preparedness/coronavirus-information/remote-access.html>