



Message to Students

4-2-2020

4:51 p.m.

From President Melby to students from President's Office email box

Update: Campuses will remain closed through May 29

Dear Students,

I hope you and your families are doing well and adjusting to this ever-changing situation. We are thinking of you and eager to support you as the semester continues. Below is an update about campus closures and some reminders to assist you.

Sincerely,

Diane E. Melby
President

Campuses will remain closed through May 29

The university has extended campus closures through May 29. To comply with state and local shelter-in-place orders, even campus computer labs are closed. If you are having technology access issues, please contact the Help Desk at helpdesk@ollusa.edu.

You have a friend at OLLU

Starting this week, members of the university community will be checking on all our students via phone calls. The effort, tagged #YouHaveAFriend, is being led by OLLU's Student Affairs Division as a way to engage with our students. Callers (faculty, staff and students) will talk to students, take note of questions, and provide information on available services. In order to accommodate the many callers taking part in #YouHaveAFriend, Google numbers will be used. Students are encouraged to answer the call and take advantage of this connection opportunity.

Academic advising

Academic advising is taking place now. Students are encouraged to meet with their academic or faculty adviser either via phone or Skype, as soon as possible.

How do I make an appointment with my adviser?

- Freshmen and transfer students with less than 30 earned hours – schedule an appointment using this link: <https://ollusa.libcal.com/appointments/>.
- Sophomores, juniors, seniors and graduate students – contact your faculty adviser via email to schedule an advising appointment, if you have not done so yet. If there are questions on who your faculty adviser is, contact the academic department that houses your major or program.

If you are having trouble reaching your faculty adviser, please email studentsuccess@ollusa.edu.

Pass/Fail grading option is coming soon

At the request of the Student Government Association, the Academic Affairs Division is working with the faculty Academic Policy Committee to provide guidance on pass/fail options for our students. OLLU leaders want to ensure students have full and accurate information on the potential impacts of pass/fail choices on financial aid, graduate and professional school admissions and licensure. An announcement will be coming soon on this topic, but students will still need to check with their academic/faculty adviser to make sure this is the best option for them.

Online/remote student services

We are here for you! You are the heart of the university and we are here to support your academic journey. Remember that ALL OLLU student services are available via online/remote access. To view services and how to access them, visit: <https://www.ollusa.edu/health-safety/emergency-preparedness/coronavirus-information/remote-access.html>

Student Emergency Fund

OLLU assists eligible undergraduate and graduate students in emergencies with limited funding. The funding is provided through a partnership with the Trellis Company-Project Success program and generous donations from university sponsors. OLLU students may be eligible for these sources of funding when they need assistance with emergencies. The emergency funds are contingent upon availability.

Eligibility Criteria:

1. Student must exhaust all other financial resources.
2. Student is currently enrolled.
3. Funding requested is for an emergency caused by extenuating circumstances.
4. Student must provide legitimate proof or documentation of emergency.

Online Application: https://ollu.formstack.com/forms/tg_emergency_grant_application

For additional information, contact: Dr. George Williams, Jr., Vice President for Student Affairs
Email: caritas@ollusa.edu.

Self-reporting illness

Students experiencing symptoms of the coronavirus COVID-19 are asked to self-report by calling the OLLU Reporting Line at 210-431-3949, calling Health Services at 210-431-3919 or by using this online form: [Voluntary Health Self-Reporting](#). This will help us keep our community safe.

Upcoming holidays

OLLU will be observing the scheduled Easter holidays on April 9-13, and will be closed a half day on April 24 for the Fiesta holiday. Please take time to enjoy the days off.